

Providence Court

CARE HOME – BALDOCK



Indicative Fees Guide

Providence Court,
Providence Way, Baldock,
Hertfordshire. SG7 6TT
Tel: 01462 490870
Email: Providence@quantumcare.co.uk

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This document is available in other formats on request. Please contact the home manager for details

Indicative Fees Guide

Care fees in a Quantum Care home are based on a range of factors including the levels of individual care you require.

The fees for Providence Court are as follows:

Weekly Fees for Self Funders

- Residential Care - From £1009 per week
- Dementia Care - From £1132 per week

These fees are subject to a pre-admission assessment, where we will plan the level of care and support you require to meet your needs. Your assessed fees will then be discussed and confirmed with you before you accept your place at the home.

What's included in your Weekly Fees

- Personal care
- Accommodation in a room for your sole use and use of the communal areas in the home
- All meals, snacks and soft drinks
- Heating, lighting and hot water
- Bed linen and towels
- Laundry (excluding dry cleaning)
- Some outings/entertainment
- Central administrative and management services such as staffing, administration, maintenance of the buildings, furnishings and all other overhead expenditure

What's not included in your Weekly Fees

- Toiletries and personal items
- Clothing
- Dry cleaning
- Clothing labels and labelling of clothes
- Hairdressing
- Transport

- Telephone calls
- Insurance of valuables
- Newspapers and sweets
- Some outings/entertainment
- Private health services such as Chiropractic or Dental Care
- Continence aids not provided by the Health Authority
- Television subscriptions (and television licence if required)
- Being escorted by staff to appointments and the cost of transport to those appointments
- Storing your items and personal belongings after you have left the home
- Any other items or services not included in the fees

Confirming your Admission

In order to confirm your place at the home, you will be asked to provide details of your capacity to fund your stay for a minimum of one year.

You will also be required to pay:

- Four weeks' deposit which will be held by us for the duration of your residence at the home
- Four weeks' advance payment of your care home fees

Review of Care Fees

Change in Care Needs

We will regularly monitor and review the care and support you require and if your needs change this may affect your care fees. Should we feel that your fees need to be changed, then we will discuss this with you and/or your representative before any change is agreed. Full details about care fees can be found in our **Care Home Contract** which is published on our website www.quantumcare.co.uk and available in the home.

Annual Review of Fees

At Quantum Care we review our fees annually with effect from 1st April each year. Full details about how any increase is determined are contained within the **Care Home Contract** which is published on our website www.quantumcare.co.uk and available in the home.

Our full terms and conditions are available in our **Care Home Contract** which is published on our website www.quantumcare.co.uk and available in the home.

Please note we welcome residents who are funding their own care as well as those who are funded by the Local Authority.