

# Celebrating Success at National Apprenticeship Week

Malcolm Newton, Living Ambitions Newcastle

we listen  
we respect  
we deliver

Malcolm originally heard about the opportunity to study whilst he was employed with Care UK in 2015. He completed his Health & Social Care NVQ Level 2 in 2016 with Living Ambitions and soon after in April 2017 embarked on his Health & Social Care NVQ Level 3.

Matthew Williams, Malcolm's trainer at Lifetime Training, sat down with Malcolm to understand his motivations towards completing his qualifications.

## What were your reasons for you completing the training?

To progress my career opportunities with the aim to move into a supervisor's role. From doing the Level 2 and now the Level 3, I believe I am a step closer to achieving this.

## How did the apprenticeships fit around your personal life?

I managed to get some study done at work, mostly in the evenings whilst the service users are asleep. However most of the work was done outside of working hours.

## What surprised you the most?

I was surprised at how much work and research that was needed to complete each unit.

## What was the support you received from your trainer?

The support I received from Matthew and Nick (Functional Skills Tutor) was fantastic. Maths was a challenge for me however I had full support from both trainers.

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## What advice would you give to colleagues looking into starting a qualification?

Be aware that it takes more time than what you may think it's going to take and sometimes it is quite frustrating, but don't worry as you will get there in the end! But definitely just go for it, you will learn a lot along the way. If you want to progress your career, this is a great way to do so.

**For more information on apprenticeships contact either your  
Line Manager or the Training Office at [training.admin@lifeways.co.uk](mailto:training.admin@lifeways.co.uk)**