

Celebrating Success at National Apprenticeship Week

Jennifer Damer, Living Ambitions Templeton House

**we listen
we respect
we deliver**



Jennifer has progressed her career ambitions through work based training with Lifetime Training. Jennifer had completed her Level 2 SVQ in 2016 and when she was promoted to Senior Support Worker she embarked on her Level 3 SVQ in July that year. Since then, she has gone from strength to strength, now almost finishing her Level 4 Leadership & Management which has enabled her to progress to Service Manager.

Karen Taylor, Jennifer's Lifetime Trainer, caught up with Jennifer to get an understanding on the impact of her learning journey.

When did you first hear about the training?

My manager at the time had spoken to me about it and that it had become compulsory. At first I was very unsure of how this would impact my career in the years to come.

What was your perception of this compared to now?

To be honest, I wasn't the biggest fan of school so was quite reluctant at first but I did see why we had to do it and it has increased my knowledge and understanding of the work we are providing our service users.

If I hadn't started on my learning journey, I would still be a support worker to this day!

Celebrating Success at National Apprenticeship Week

Jennifer Damer, Living Ambitions Templeton House

we listen
we respect
we deliver

What surprised you the most?

The full experience has been an eye opener. I've learnt so much, especially the laws, legislation, policies and health & safety that is needed to support and care for someone in need and therefore give them quality of life.

What has been your biggest achievement through your journey?

Definitely being promoted, and also achieving "Excellent" CQC scores for two of my services which has been such a great achievement.

What support has your manager been giving you?

Frequent job chats and asking me how things are going and offering more support if needed. They've given me protected time during work hours where I was able to get things done for my training.

What did you think of the training you received from Lifetime?

My trainer has been a godsend! Helping me throughout and putting up with me for such a long time. I've really enjoyed working with Karen for the past 3 years.

What are your future ambitions?

Due to the rapid progression I've had in the past 2 years, I am quite happy with where I am and what challenges I currently have. I will be continuing to drive for "Excellent" CQC scores through my other services.

What advice would you give your team regarding training?

I tell my team all the time that they should just go for it! It's about building your knowledge and understanding which will not only give you a qualification for life but will also help you progress through your career goals.

**For more information on apprenticeships contact either your
Line Manager or the Training Office at training.admin@lifeways.co.uk**