

Celebrating Success at National Apprenticeship Week

Diana Day, Lifeways Bradford

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we respect
we deliver

Diana started working for Lifeways in November 2016. She saw the opportunity to develop her skills and knowledge whilst working and had Achieved her Level 2 Health & Social Care Diploma in May 2018 and is currently completing her Level 3 Diploma with Lifetime Training.

We caught up with Diana in February to understand what her motivators are.

What do you enjoy most about your job?

I'm a support worker doing night shifts, and what I love the most about my job is that it is always different. Each day brings new challenges.

What made you choose to do an apprenticeship?

I really wanted to be a great role model for my kids, they are so supportive of me and my studies. I also want to grow my career especially when my kids are older.

How did this fit in with your personal life?

The training has been so flexible, so it hasn't been too difficult finding time. If I had to go into a college, it just wouldn't be possible due to my working hours. The apprenticeship with Lifetime Training works to my timings really well. Especially when I need observations, my trainer Helen comes in early before my night shift finishes to assess my progress.

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What has surprised you the most about doing the new standard qualification?

The training has made me more people centred which is so important to me. It also gives me constant refreshers of the new and old legislation which we all need to know but sometimes don't find the time otherwise.

What support has your manager/employer offered throughout the qualification?

They have been great, allowing me to pick up extra shifts when I need to do observations.

The internal training that Lifeways offer is also quite relevant to the units in my apprenticeship so I am able to get extra training from both companies. For example, I have a medication unit coming up and to support with this I have applied for the in-house training also to add to my understanding.

The support network of my colleagues who are also doing either their Level 2 or 3 has been invaluable also.

What's next for you and what are your future ambitions?

I'd like to strive to be in a more senior role once my youngest is in secondary school. It is great because I can see a clear progression with Lifeways, especially knowing there are so many locations and different types of services.

**For more information on apprenticeships contact either your
Line Manager or the Training Office at training.admin@lifeways.co.uk**