

Meet Cherril at Yarningdale



Hello, I'm Cherril but most people call me Chez and I have lived at Yarningdale ever since it opened which is around 10 years now. I like it very much.

They care about me, look after me well and listen to me. It is never a problem if I need help. If I do have a problem, I go to see Debbie, who is the Home Manager, or speak to skills staff and the nurses.

“Yarningdale is the best place I have ever been”

I was born in Nottingham so this isn't my local area and I was really scared when first knew I was coming here. I thought it would be horrible. However they let me come for respite first so I could see what it was like.

My respite was for three weeks and this time really helped me. I would say to any new person coming to live here is to take one step at a time. This is a good place and you will be looked after. There is no bullying, you will love it and it is my home now. There are opportunities to do a lot of things here.

“I wanted to speak up for people”

I am a Service User Ambassador and wanted to do this because when I came here, I thought it would be a good place to keep an eye on people. I said I would like to help the people here and speak up for them so I thought I would ask Debbie if I could have the job.

I answer the telephone on reception and take messages and pass the calls to the Home Manager.

The Administrator left for a while and I said to Debbie, “let me do the work until she gets back” and that is exactly what I did.

The Administrator was having a baby so whilst she was away I used to work from 09.00 – 16.00 and really enjoyed it. I am still doing this now, but my days have reduced to two days a week at the moment.

I also do other office work such as laminating. I have never done this type of work before and I am very confident.

This role is amazing and it's great when people praise me to Debbie. I also do other confidential work.

When I walk into reception I become a worker and when I leave I become a service user. It is all official and makes me feel proud that they trust me and there is something for me to do.

“It is fabulous when they say ‘thank you very much’”

I am kept involved in things. My funders call me every week and ask me how I am doing. What I would say to funders who want to place new service users here, is:

“Bring them because it's a good place for anyone to live in. It's about the best place anyone can live in. It will be the best step they have ever taken.”